



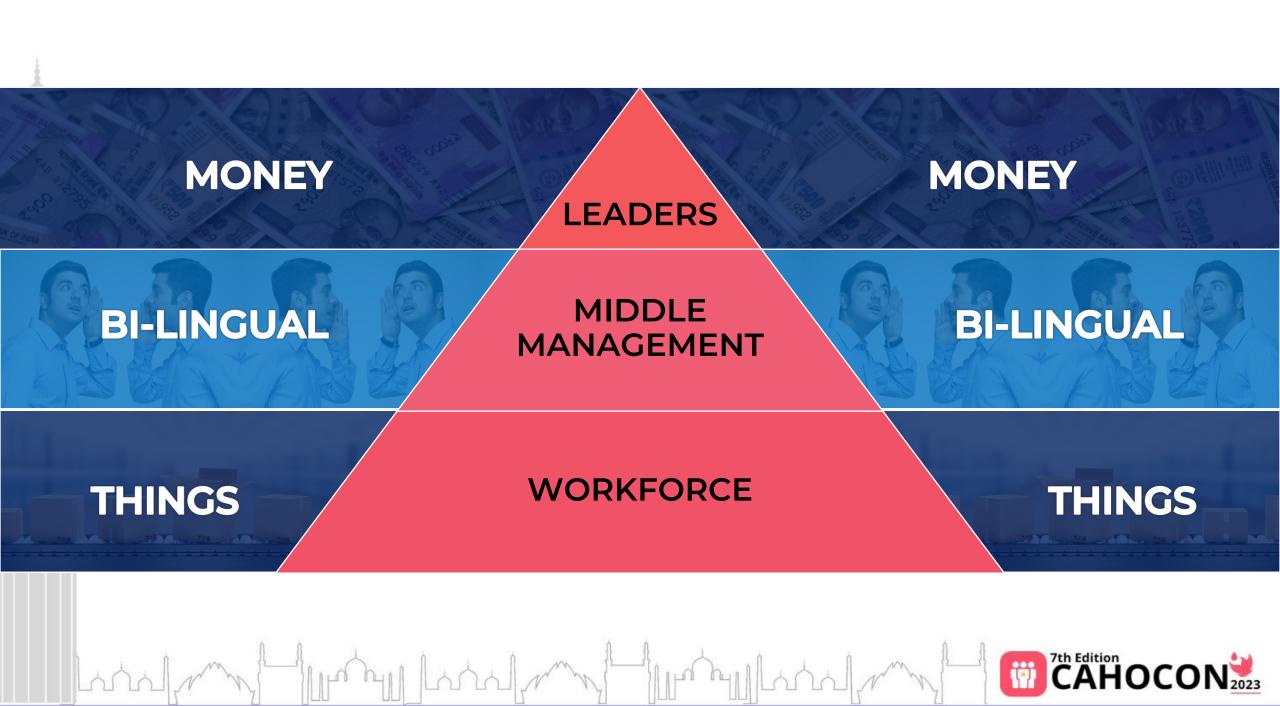
# LEADERSHIP AND PROBLEM SOLVING

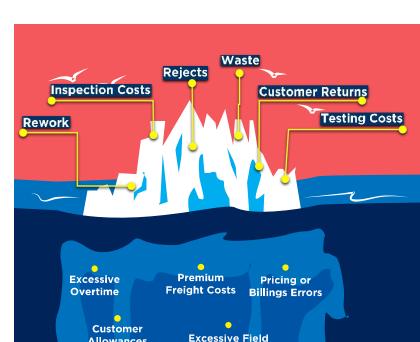
### Suresh Lulla

FOUNDER, QIMPRO FOUNDATION

Saturday, 15 APRIL 2023







## The Iceberg of Cost Of Poor Quality (COPQ)



Hidden
15-25%
of Total
Cost

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